

# Phone Script Template

Say Exactly the Right Thing — Every Time

*Legislative offices count calls. A 60-second phone call from a constituent is one of the most effective advocacy tools available.*

**Why calling works:** Legislative staff tally constituent calls on key bills. A surge of calls — even 10 or 15 — is noticed and reported to the legislator. You don't need to be a policy expert. You need to be a constituent with a clear ask. This script gives you everything you need.

## BEFORE YOU CALL — Fill This In First

Legislator's name: \_\_\_\_\_

Their office phone number: \_\_\_\_\_

The bill number (if applicable): HB \_\_\_\_\_ or SB \_\_\_\_\_

Your position: I SUPPORT / OPPOSE this bill (circle one)

Your specific ask: "I am asking [legislator] to \_\_\_\_\_"

Your one key reason: \_\_\_\_\_

## THE SCRIPT — Read This When They Answer

**Tip:** Most calls go to a staff member, not the legislator directly — and that's fine. Staff log every call. Be polite, be brief, be specific.

### GREETING

*"Hello, my name is [Your Name] and I am a constituent from [Your City], Mississippi."*

— Always start with your name and location. This establishes you as a constituent — someone they are elected to serve.

### YOUR ASK

*"I am calling to [support / oppose] [Bill Number or Issue]. I am asking [Legislator's Name] to [specific action — vote YES, vote NO, sponsor legislation, hold a hearing]."*

— State your ask immediately. Do not bury it at the end. One specific ask per call.

### YOUR REASON

*"This issue matters to me because [one sentence — your personal connection or a community impact you've seen]."*

— One reason is enough. You don't need to make the full case — you just need to be a real constituent with a real reason.

### YOUR CONTACT INFO

*"My name again is [Name], my phone number is [Number], and my address is [Address]. Please let the [Representative/Senator] know I called."*

—■ Always leave contact info so your call can be properly logged to your district.

## CLOSING

*"Thank you for your time and for passing along my message. Have a good day."*

—■ Always be polite and professional. You may need to call this office again.

## COMPLETE EXAMPLE CALL

*"Hello, my name is Denise Williams and I am a constituent from Greenville, Mississippi. I am calling to support HB 1234, the Mississippi Literacy Act. I am asking Representative Johnson to vote YES when this bill comes to the floor next week.*

*This issue matters to me because my daughter's school doesn't have a reading specialist, and this bill would change that for students all across the Delta.*

*My name again is Denise Williams, my phone is 662-555-0192, and I live at 400 Main Street, Greenville. Please let Representative Johnson know I called. Thank you so much — have a great day."*

## QUICK TIPS

<b>Call during business hours</b>	8 AM – 5 PM weekdays. Capitol offices: 601-359-3770 (House) / 601-359-3229 (Senate)
<b>If you get voicemail</b>	Leave the same message. Voicemails are logged just like live calls.
<b>Call more than once</b>	One call is good. Five calls over a week on a close vote is powerful.
<b>Organize your network</b>	Ask 5 friends or neighbors to also call. Ten calls from the same district get noticed.
<b>Be polite — always</b>	Staff are doing their jobs. Rudeness hurts your cause. Kindness is remembered.